Guide to Small Business Financing

Navigating Lending Options for Your Business

> Part Three: Lender Directory

> > October 2021

Prepared by:

The Coalition for Nonprofit Housing and Economic Development

727 15th Street, NW, Suite 600 Washington, DC 20005



DC SMALL BUSINESS LENDER DIRECTORY

Lender Directory¹

CDC Small Business Finance	Life Asset
City First Enterprises (CFE)	Local Initiatives Support Corporation (LISC)
Customers Bank	M&T Bank
EatsPlace	The Hilltop Microfinance Initiative
ECDC Enterprise Development Group	PNC Bank
First Citizens Bank	Truist Bank
Industrial Bank	Washington Area Community Investment Fund, Inc.
Kiva Hub	Freedom Bank
Latino Economic Development Center (LEDC)	Additional Small Business Lenders

CNHED's three-part *Guide to Small Business Financing: Navigating Lending Options for Your Business* provides valuable information for small business owners that includes:



¹ This list of lender profiles includes the following types of lenders: Banks (community and regional), Community Development Finance Institutions (CDFIs), Microfinance Institutions (MFIs), and Crowdfunding Lenders. For more information on the various lender types, refer to the *Guide to Small Business Financing*, Part One: Borrower Preparation.

CDC Small Business Finance

Kelly Klein | Loan Officer | (619) 243–8657 | kklein@cdcloans.com **Branch locations:** 1400 Crystal Drive, Suite 500, Arlington, VA 22202

www.cdcloans.com

Lender mission: As a leader in the community and economic development field, CDC Small Business Finance provides access to transformative products, services, and advocacy to ensure all small businesses have the opportunity to succeed and grow.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Products Offered
 Secured term loans Unsecured term loans Rates are Prime plus 2.75-6.0% Note: All loans are SBA Community Advantage Loans 	 Small business microloans: \$10,000 - \$50k Small business loans: \$50k-\$100k \$150,001-\$250k 	SBA Community Advantage Loans

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
 Personal Credit Score: Minimum 620 (flexible) Business Credit Score: N/A 	Financing for businesses in the following industries:
 Personal Guarantee: Yes 	Trucking
Collateral: Not having collateral does not exclude loan eligibility. A Uniform Commercial Code (UCC) filing/blanket lien will be placed on business assets.	 Agriculture Businesses involved in passive income activities (i.e., rental
• Number of Monthly Financial Statements: 24 mo. of business tax returns (or whatever the business has available)	real estate)
• Years in Operation: N/A—startup businesses are eligible with a business plan and projections	
Annual Revenue: N/A	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	English and Spanish
Decision-making process:	Decisions are made locally.
Lender interests:	CDC SBF offers financing for businesses that have been declined by a bank (e.g., for startups, small dollar requests, businesses with weak cash flow, high-risk industry, lack of collateral, and poor credit if there is a reasonable explanation)
Reasons for rejection:	Applicants lack industry experience, have high outstanding collections, or poor credit without a reasonable explanation

City First Enterprises (CFE)

Jonathan Reyes | Loan Officer | (202) 745–4483 | jonathan@cfenterprises.org Branch locations: Headquartered in DC, but no bank branch. Small business owners should contact us, and one of our lending staff will promptly be in touch.

www.cfenterprises.org/lending

Lender mission: At CFE, we have a deep understanding of project finance and the communities we serve. Our mandate as a social impact lender is to provide capital to locally owned businesses and communitybased nonprofits. Our lending guidelines differ from traditional lending institutions, as we are less strictly regulated. Projects we finance often require creativity and patience on our part; we offer borrowers financial expertise, technical assistance, and capital. We work with businesses based not only on their financial viability but also on the ripple effect they will have across their communities, helping to amplify racial and economic equity and, in turn, a more prosperous, sustainable, healthy region for all.

PRODUCTS & SERVICES

Loans Offered	Other Products
 Small business microloans: \$5,001-\$50k Small business loans: \$50,001 - \$150k \$150,001 - \$250k 	Commercial Real Estate Acquisition: 4.5%–9%
	 Small business microloans: \$5,001-\$50k Small business loans: \$50,001 - \$150k

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
Personal Credit Score: N/A	Startup businesses
Business Credit Score: N/A	
Personal Guarantee: Yes	
• Collateral: Depends on financing need, but typically requires first lien on assets, which may include real estate, large equipment, receivables, etc.	
• Number of Monthly Financial Statements: 24 mo.	
Years in Operation: 2 or more	
Annual Revenue: Depends on financing need	
Other: EIN, current bank statements, certificate of good standing with jurisdiction where company is registered	
† Note: These are <i>generally</i> required.	‡ Items, industries, and/or purposes that are not eligible for financing

ADDITIONAL INFORMATION

Available language(s): English and Spanish

Decision-making process: Decentralized; we are not a bank/depository institution.

Lender interests: We specifically seek to work with businesses in the DC metro-Baltimore region having difficulty accessing capital from traditional commercial lenders. We finance the following: equipment acquisition, commercial real estate, business expansion, working capital, commercial vehicles, community-based organizations

Reasons for rejection: Not enough years in operation (startups), inadequate debt service coverage, tax liens/not in good standing

COMMUNITY BANK

Customers Bank

Veder Reddick | SVP | (215) 717–7953 | vreddick@customersbank.com Miguel Alban | Director | (267) 253–5415 | Malban@customersbank.com **Branch locations:** We do not yet have a bank branch for loan production in DC. Small business owners should contact us and one of our lending staff will promptly be in touch. www.customersbank.com/business-banking/small-business-lending/

Lender mission: Customers Bank is a super community bank that focuses on uniquely providing outstanding customer service. We have implemented a Multicultural Division to serve small and minority business owners by having lenders that speak the language and know the culture. Our lending approach is on a case-by-case basis. We take the time to meet with our customers and understand how they do business and have been doing business to serve as an advisor.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products	Other Products
Secured term loans: 4.25%-6%	Small business loans: • \$50,001 - \$150k	 7(a) Loans 504 Loans 	Commercial Real Estate Acquisition:
 Unsecured term loans: 6.25% (currently WSJP plus 3%) Secured lines of credit: 	 \$150,001 - \$250k greater than \$250,001 		4.5%-9%
WSJP plus 1%			
Unsecured lines of credit: WSJP plus 1%-3%			

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
Personal Credit Score: Minimum 660	N/A
Business Credit Score: Business score system used to determine eligibility—score range minimum 170	
Personal Guarantee: Yes	
• Collateral: Business assets, real estate, accounts receivable	
• Number of Monthly Financial Statements: 36 mo. of financial and interim statements	
• Years in Operation: 3-5 years	
Annual Revenue: No minimum	
• Other: 3 years of business and or personal returns along with a personal financial statement and interims. As the deal is underwritten there can be additional information required.	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

ADDITIONAL INFORMATION

Available language(s):English and SpanishDecision-making process:Decisions are made locally; a credit approval team can turn a loan decision
around in 3–5 daysLender interests:Working capital lines of credit, owner occupied real estate purchase,
business acquisitions, equipment purchase, investment real estate purchaseReasons for rejection:Cash flow, appraisal value, credit reports

EatsPlace

Katy Chang | Managing Member | (202) 882–3287 | info@eatsplace.com Branch locations: 3607 Georgia Ave, NW, Washington, DC

www.eatsplace.com

Lender mission: EatsPlace is a Community Development Financial Institution with a food incubator and restaurant/bar accelerator lab. Our services include business loans, venture capital, and technical assistance for businesses.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	Other Products
• Secured term loans: 0–10%	Small business microloans:	Equity (Venture) Financing
• Unsecured term loans: 0-12.5%	• up to \$5k	
• Secured lines of credit: 0-10%	• \$5,001 - \$50k	
Unsecured lines of credit:	Small business loans:	
0-12.5%	• \$50,001 - \$150k	

ELIGIBILITY & REQUIREMENTS

G	eneral Requirements ⁺	Ineligible Loan Uses‡
•	Personal Credit Score: Minimum 575—no credit score necessary for small dollar loans	Cannabis industry
•	Business Credit Score: Minimum 575—no credit score necessary for small dollar loans	
•	Personal Guarantee: Yes	
•	Collateral: Varies	
•	Number of Monthly Financial Statements: 3 mo.	
•	Years in Operation: 0 or more	
•	Annual Revenue: \$0 or greater	
11	Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

ADDITIONAL INFORMATION

Available language(s): English, Spanish, Mandarin, and other (outsourced translators and volunteers)

Decision-making process: N/A

Lender interests: Startup and mid-size businesses

Reasons for rejection: Lacking business strategy, debt load too high, cash flow inadequate

ECDC Enterprise Development Group

Fikru Abebe | Managing Director | (703) 685–0510 | fabebe@ecdcus.org **Branch locations:** Baltimore City, MD and Arlington City, VA. We do not have a branch in DC. Small business owners should contact us, and one of our lending staff will promptly be in touch. www.entdevgroup.org/small-business-loans-skills-training/

Lender mission: Our focus is on low-to-moderate income minorities, including African Americans, people of color, women, immigrants, refugees, and asylees. We also offer free tax service and affordable, incubation commercial rental spaces for kick-starting small businesses.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products	Other Products
 Secured term loans: 6%–7.75 % Unsecured term loans: 6%–8.5% 	Small business microloans: • up to \$5k • \$5,001 – \$50k	7(a) loans504 loans	 Credit Builder Loan: \$500 - \$1,000 Women Business Support Program Loans: up to \$3,000 Pre- and post-loan technical assistance

ELIGIBILITY & REQUIREMENTS

General Requirements [†]	Ineligible Loan Uses‡
Personal Credit Score: Minimum 660	Certain industries:
Business Credit Score: Minimum 650	Liquor business
Personal Guarantee: Yes	Illegal activities
Collateral: Paid off vehicles, equipment, car, real estate mortgage, other assets	 Real estate development projects Real estate investments
Number of Monthly Financial Statements: 24 mo. for existing businesses	
Years in Operation: N/A	
Annual Revenue: N/A	
Other: For startups and expansion, a business plan and equity contribution of 30% is required	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	Amharic and English
Decision-making process:	N/A
Lender interests:	We serve startups and existing businesses located in our service areas—DC, MD (Baltimore, Montgomery, and PG Counties), VA (Alexandria, Falls Church, Arlington, Fairfax, and PW Counties)
Reasons for rejection:	Credit history, payment history, character

REGIONAL BANK

First Citizens Bank

Devaughan Moore | Business Banker II, VP | (703) 749–3158 | devaughan.moore@firstcitizens.com **Branch locations:** Branches in Arlington, VA. We do not have a branch in DC.

Small business owners should contact us, and one of our lending staff will promptly be in touch.

www.firstcitizens.com/small-business

Lender mission: We are large enough to have the products and services the larger banks have, but the mindset of community lending.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products
Secured term loansUnsecured term loans	 Small business microloans: \$5,001 - \$50k 	7(a) Loans504 Loans
 Secured lines of credit 	 \$3,001 - \$30k Small business loans: 	• 504 LOGIIS
Unsecured lines of creditBusiness credit cards	 \$50,001 - \$150k \$150,001 - \$250k 	
 Rates vary—depends on structure, purpose, and loan term 	• greater than \$250,001	

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡	
Personal Credit Score: Minimum 680	Certain industries:	
Business Credit Score: Taken into consideration	Adult entertainment	
Personal Guarantee: Yes	Retail strip malls	
Collateral: It depends—for Commercial Real estate (CRE) normally 80% – 85% loan-to-value (LTV)	 For startup businesses, it depends 	
• Number of Monthly Financial Statements: 36 mo.		
Years in Operation: 2		
Annual Revenue: Varies		
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing	

Available language(s):	Arabic, Armenian, English, Filipino, Korean, Indian languages, Spanish, and Russian
Decision-making process:	Centralized lending with local decision support
Lender interests:	Medical industry, HVAC, plumbing, childcare, not–for–profit, religious, professional firms (e.g., CPA, attorneys, etc.)
Reasons for rejection:	Cash flow, lack of guarantor support, loan-to-value (LTV)

COMMUNITY BANK

Industrial Bank

Leonard Clark | SVP, Chief Lending Officer | (202) 722–2000 (x3098) | LClark@industrial-bank.com **Branch locations:** Four branches in DC—Georgia Ave in Petworth (main office), U Street, J.H. Mitchell Banking Center, and Anacostia Gateway

www.industrial-bank.com/home/business

Lender mission: Black-Owned and operated since the bank's inception in 1934, our customers are business owners and community members. We provide loans to those in the community, so our customers can provide jobs for community members and generate income for themselves and others. Money deposited at Industrial Bank supports our financial institution's ability to provide loans, sponsorships, and donations—this ensures that money made here stays here.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products	Other Products
 Secured term loans: around 4.5% Secured line of credit: around 4.5% 	 Small business loans: \$50,001-\$150k \$150,001-\$250k greater than \$250,001 	7(a) Loans504 Loans	 Construction/ Renovation loans in the 4.5% range Church acquisition/ refinance loans

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡	
Personal Credit Score: 650+	Certain industries	
Business Credit Score: N/A	 Money service businesses 	
Personal Guarantee: Yes	 Marijuana service businesses 	
Collateral: First deed of trust on property in question; otherwise, lien on business assets or accounts receivable		
Number of Monthly Financial Statements: 36 mo. history and minimum 12 mo. projection		
Years in Operation: 3 minimum		
Annual Revenue: Varies—based on business and loan request		
† Note: These are <i>generally</i> required.	‡ Items, industries, and/or purposes that are not eligible for financing	

English and Spanish
Branch managers and loan officers work together
Industrial Bank is a full-service CRE (commercial real estate) and C&I (commercial and industrial) lender
Incomplete application/information, underwriting reveals deficiencies in the financing opportunity, insufficient collateral, unable to agree on terms

CROWDFUNDING LENDER

Kiva Hub

Camille Nixon | Capital Access Manager at DSLBD | (202) 727–3900 | dc@local.kiva.org Branch locations: No branch in DC; small business owners should contact us via our online portal. www.dslbd.dc.gov/DCKivaHub

Lender mission: Kiva is a non-profit that expands access to capital for entrepreneurs at all stages. Kiva's online platform is used by 1.7 million individual community lenders. Kiva underwrites and manages the crowdfunding of loans. The Department of Small and Local Business Development (DSLBD) operates the local DC Kiva Hub @ DSLBD by engaging local eligible borrowers, providing application preparation guidance, conducting initial application quality review, coordinating with local partners (i.e., Trustees) to promote and support DC borrowers during their campaign and beyond, and encouraging banks and other entities (i.e., managed funders) to consider offering matching funds. Kiva welcomes and encourages borrowers often shutout of traditional financing due to race, age, ethnicity, immigration status, justice exposure, returning citizenship status, and former bankruptcy.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	
Unsecured term loans: 0%	Small business microloans: Less than \$5k \$5,001 - \$15k	

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
 Personal Credit Score: No minimum Business Credit Score: Not checked Personal Guarantee: No Collateral: None required Number of Monthly Financial Statements: No minimum Years in Operation: No minimum Annual Revenue: No minimum Other: Submissions must include a personal and business story with photograph for online pitch, Ioan use plan, proof of business registration, additional documents for larger Ioan requests (e.g., business bank statements, tax statements) t Note: These are generally required. 	Certain industries: Adult entertainment Weapons Hemp/CBD Hookah bars, tobacco as primary product Multi-level marketing/sales Illegal activities (e.g., gambling) Pure financial investing (e.g., stocks) Ride share driving services ‡ Items, industries, and/or purposes that are not eligible for financing

ADDITIONAL INFORMATION

Available language(s):English and Spanish written materials; other languages via phoneDecision-making process:Decisions are made by Kiva; initial intake review by DSLBD. Optional
endorsements by DSLBD and Kiva Trustees facilitate review and higher loan
offers. Borrower must complete private campaign with minimum number of
family/friends before moving to public campaign to attract individual public
lenders. Matching funds activated if borrower meets matching funders'
criteria.Lender interests:Any stage of business, compelling personal and business story. Kiva supports
a variety of businesses, examples which can be viewed on the website.Reasons for rejection:Ineligible business types, failure to disclose past history regarding bankruptcy
and criminal convictions (allowed but must be indicated), fictitious address
or business information, exceeding debt-to-income ratio maximum

Latino Economic Development Center (LEDC)

Small Business Intake Coordinator | (202) 540–7416 | customersupport@ledcmetro.org Branch locations: DC Office—1401 Columbia Road NW, C-1, Washington, DC 20009 www.ledcmetro.org/smallbusiness

Lender mission: LEDC is a Community Development Financial Institution (CDFI) specializing in financing entrepreneurs who face barriers in obtaining credit with traditional financial institutions.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products	Other Products
Secured term loans: 6.5%–12.5%	 Small business microloans: 	Community advantage loans	Consumer Credit Building Loan: 0%
0% is available under specific financing programs	 up to \$5k \$5,001 - \$50k Small business loans: \$50,001 - \$150k \$150,001 - \$250k 	• Microloans	

ELIGIBILITY & REQUIREMENTS

General Requirements [†]	Ineligible Loan Uses‡
Personal Credit Score: No minimum	Certain industries:
Business Credit Score: Not checked	Real estate investment (flipping)
Personal Guarantee: Yes	Liquor stores
Collateral: Required	Adult entertainment
Number of Monthly Financial Statements: No minimum	Equity funding
Years in Operation: No minimum	Late taxes
Annual Revenue: No minimum	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	English and Spanish
Decision-making process:	Lending decisions are centralized, but LEDC is a small CDFI operation, compared to a bureaucratic banking institution. The decision to extend credit is made with a holistic, community-based approach.
Lender interests:	Clients that are not able to access traditional financing, loans that will create jobs and/or grow the business.
Reasons for rejection:	Non-medical related collections on credit report, client is over leveraged, business model is unproven, lack of sufficient income for amount of credit requested

Life Asset

Vicki Davis | Senior Loan Officer | (202) 297–0032 | vdavis@lifeasset.org Branch locations: 2448-A 18th Street, NW, Washington, DC 20009 2509 Good Hope Road, SE, Washington, DC 20020

www.lifeasset.org

Lender mission: We support low-income entrepreneurs who have difficulties qualifying for a loan elsewhere by offering a lending model based on social-collateral and peer-support (e.g., initial loans are group loans) instead of traditional underwriting criteria (e.g., credit score, income, and collateral).

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products
Unsecured term loans: 6%	Small business microloans:	Microloans
First loan is a group loan up to \$2,500	 Up to \$5k \$5,001 - \$10k 	
 Second loan may be an individual loan up to \$10,000 		

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
Personal Credit Score: No limits	Life Asset lends to all legal business
Business Credit Score: No limits	activities
Personal Guarantee: Yes	
Collateral: Not required	
• Number of Monthly Financial Statements: 3	
Years in Operation: No limits	
Annual Revenue: No limits	
• Other: A borrower needs to form or join a group of at least 2 more borrowers	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	English, French, and Spanish
Decision-making process:	Lending decisions decentralized and made locally in the branch
Lender interests:	Loans less than \$10,000 to hardworking entrepreneurs who have difficulties qualifying for a loan elsewhere, often due to low credit score, income, and/ or collateral
Reasons for rejection:	The borrower is not willing or able to form or join a group of at least two or more borrowers. The borrower needs a loan amount larger than we support (currently up to \$10,000). The entrepreneur does not have a track record of business income (\$0) and can't show enough progress towards making income within a reasonable time (6 weeks).

Local Initiatives Support Corporation (LISC)

Jessica Hanmer | Economic Development Lending Manager | (202) 739–9265 | jhanmer@lisc.org **Branch locations:** Main office located at 18th and K St, NW, Washington, DC. (Not a bank branch.) Small business owners should contact us and one of our lending staff will promptly be in touch. Meetings are conducted remotely and by appointment.

www.lisc.org/our-model/lending/loan-products/

Lender mission: LISC invests in businesses, housing, and other community infrastructure to catalyze economic, health, safety, and educational mobility for individuals and communities. LISC offers a wide range of loans, from pre-development to permanent financing, and we finance a wide variety of projects, from large affordable housing to small business loans. LISC is a national CDFI with offices in 37 locations, including Washington, DC.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	
Unsecured term loans	Small business loans:	
• 4.75%-8%	LISC's loan minimum is \$100,000	
Secured term loans up to \$250k	• \$100,00 - \$150k	
• 4.75%-8%	• \$150,01 - \$250k	
	• greater than \$250,001	

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡	
Personal Credit Score: Minimum 600 for small businesses	Startup businesses	
Business Credit Score: N/A	• "Sin" businesses (i.e., alcohol,	
Personal Guarantee: Yes	tobacco, gambling, adult entertainment, or weapons)	
Collateral: Up to 90% loan-to-value (LTV); first lien on real estate if applicable; first lien on business assets with a Uniform Commercial Code (UCC) filing		
Number of Monthly Financial Statements: 36 mo. of business and personal tax returns, most recent interim financials		
Years in Operation: 2		
Annual Revenue: \$100k		
• Other: 10% for-profit borrower equity if real estate involved		
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing	

ADDITIONAL INFORMATION

Available language(s):EnglishDecision-making process:DecentralizedLender interests:Real estate acquisition and construction, leasehold improvements, furniture
fixtures & equipment (FF&E), working capitalReasons for rejection:Cash flow does not cover debt payments, credit score below threshold or
other credit marks such as a recent bankruptcy or tax lien not on a payment

REGIONAL BANK M&T Bank

Afreen Husain | VP Business Banking Greater Washington | (240) 620–2638 | ahusain2@mtb.com Branch locations: Nine branch locations in DC

www3.mtb.com//businesscustomer

Lender mission: M&T Bank has tailored financial solutions for small businesses and commercial enterprises. And whether they prefer to do their banking in person, online, or a little bit of both, we listen to our customers to understand their needs and aspirations, then provide the support, guidance, and financial solutions they need to achieve their dreams.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products	Other Products
Secured term loans	Small business	• 7(a) Loans	Commercial
Unsecured term loans	microloans:	• 504 Loans	mortgages on real estate, owner
Secured lines of credit	• \$5,001-\$50k		occupied or
Unsecured lines of	Small business loans:		Investment properties
credit	• \$50,001-\$150k		Working capital
Business credit cards	• \$150,001-\$250k		lines of credits—
 Interest rate depends on overall deal 	 greater than \$250,001 		conventional or SBA guaranteed

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
Personal Credit Score: 695+	N/A
Business Credit Score: 695+	
Personal Guarantee: Yes	
Collateral: Varies—depends on loan request type	
 Example: all business assets, real estate and/or equity in primary real estate owned by business owner(s) 	
Number of Monthly Financial Statements: 36 mo. of business and personal financial statements	
• Years in Operation: 3 (exception: startups)	
Annual Revenue: \$100k-\$35mm (exception: startups)	
• Other: Varies—depends on the deal and size of request	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	English
Decision-making process:	Lending decisions are centralized in HQ; however, input and recommendations by local Regional managers are considered.
Lender interests:	Preferred deals include commercial mortgages, working capital lines, term loans for fixed assets/equipment, and acquisition loans by SBA guaranteed programs
Reasons for rejection:	Credit issues, insufficient cash flow, collateral shortfall

MFI

The Hilltop Microfinance Initiative

Jack Denny | CFO | (202) 505-5636 | CFO@hilltopmfi.org

Branch locations: No branches in DC.

Small business owners should contact us and a member of our lending staff will promptly be in touch. Meetings are conducted remotely, at a client's business, or a third-party location.

www.hilltopmfi.org/sbl/

Lender mission: HMFI's goal is to help entrepreneurial self-starters excluded from the commercial lending system gain access to capital. In service of this goal, HMFI tries to develop a complete understanding of the client's financial situation, giving applicants the ability to address underwriting concerns through explanation and additional documentation. This results in each applicant having the best possible chance to receive a loan.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered
Unsecured term loans: 6%	Small business microloans: up to \$5,000
 Impact Loans for startups and working capital Less than \$1k 	 Small business loans: \$5,001 – \$10k

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
 Personal Credit Score: No minimum Business Credit Score: No minimum Personal Guarantee: Yes Collateral: N/A Number of Monthly Financial Statements: Last 3 mo. of business and personal financial statements Years in Operation: 2 years (for loans greater than \$1k) Annual Revenue: No revenue requirement Other: Total income must be greater than \$1000/mo., no late mortgage or rent payments in the last 12 months, no unpaid child support, 18+ years old, no bankruptcy in the last 2 years 	 Startups and working capital are ineligible for loans greater than \$1k Note: Impact loans up to \$1k are eligible for startups and working capital)
† Note: These are <i>generally</i> required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	English and Spanish
Decision-making process:	HMFI does not have branches. A central underwriting team makes all lending decisions.
Lender interests:	Small business owners who operate in the DMV area and want a lending institution that will thoroughly understand their financial situation—ideal borrowers have consistent income from their business or other ordinary income.
Reasons for rejection:	High monthly debt payments, inconsistency in financial statements and taxes, monthly net income does not cover retired loan payments with sufficient cushion.

REGIONAL BANK PNC Bank

Rob Caro | Business Banker | (202) 835–4972 | <u>rob.caro@pnc.com</u> Branch locations: Multiple locations in DC www.pnc.com/en/small-business.html?lnksrc=topnav

Lender mission: PNC is the 5th largest bank in the country, from East Coast to West Coast, but operates like a main street bank. Our Bankers appreciate working with business owners, from startups to seasoned businesses. We provide capital, business growth insight, internal cash flow improvement, and credit improvement guidance to help business owners consistently reach their business goal. We are advisors, not just another bank.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products	Other Products
 Secured term loans Unsecured term loans Secured lines of credit Unsecured lines of credit Business credit cards Interest rates vary 	 Small business microloans: \$20,000-\$50k Small business loans: 	 7(a) Loans 504 Loans SBA Express SBA Veteran 	 PNC Streamline: up to \$100,000 with minimal paperwork for a business with at least 2 full tax return years in business

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
Personal Credit Score: 680+	We consider most industries except
Business Credit Score: 480+ Equifax business score	cannabis.
Personal Guarantee: Yes	
 Exception: personal guarantees not required for non-profits 	
Collateral: Varies—depends on loan request type	
Possible forms of collateral include: real estate, accounts receivable, certain inventory, primary home	
Number of Monthly Financial Statements: N/A	
Years in Operation: 1 full business tax return year	
• Annual Revenue: Depends on loan purpose (\$100k-millions)	
• Other: Startups should have experience in their business industry as it helps with SBA approval.	
† Note: These are <i>generally</i> required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	English, French, Korean, Spanish, and a translation department is available
Decision-making process:	Decentralized, but includes local input
Lender interests:	Open to most industries, except cannabis right now.
Reasons for rejection:	Low credit scores, poor cash flow, no established business credit (suggestions: obtain a business credit card when establishing your business to begin building business credit)

REGIONAL BANK

Truist Bank

Jeffrey miles | Business Banker | (301) 313–2307 | <u>Jeffrey.Miles@truist.com</u> **Branch locations:** Multiple branches in DC—BB&T and SunTrust are now Truist Bank. Any BB&T or SunTrust office has a small business relationship manager available.

www.truist.com

Lender mission: We offer each business owner their own dedicated relationship manager who will learn, understand, and guide the business owner toward their financial goals. In cases of a loan decline, we take time to explain why credit could not be approved and try to set a plan to turn that 'no' into a 'yes' down the road. We have tremendous resources available to business owners, including credit counseling (if needed, by a nonprofit partner), and financial insights—an in depth look at the industry in which their business operates, metrics on your business' performance vs. your peers, potential pitfalls/opportunities, and growth trends. We offer Integrated Relationship Management (IRM)—meaning that we have a network of financial specialists available to meet your business' unique needs. From Treasury management to retirement planning, we've got you covered.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products
 Secured term loans: 2.38%-4.31% Unsecured term loans: 4.41%-10.08% Secured lines of credit: Prime +0.44%-Prime +4.64% Unsecured lines of credit: Prime +1.81%-Prime +6.14% Business credit card: Prime +6.99%-Prime +20.99% 	 Loans up to \$5,000 generally supported by a business credit card Small business microloans: \$5,001-\$50k Small business loans: \$50,001-\$150k \$150,001-\$250k Greater than \$250,001 	 7(a) Loans 504 Loans

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
 Personal Credit Score: 620 Business Credit Score: N/A 	Adult entertainmentMarijuana
Personal Guarantee: Yes	Money exchange
Collateral: Specific to each transaction	
• Number of Monthly Financial Statements: 12	
• Years in Operation: 2 (startups considered case-by-case)	
 Annual Revenue: Can be considered—depends on requested loan amount 	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

Available language(s):	English and Spanish
Decision-making process:	Applications are worked at the branch, but decisions are centralized
Lender interests:	Deals for equipment purchases, business credit cards, working capital lines for established businesses.
Reasons for rejection:	Derogatory credit (i.e., negative, or serious delinquency), insufficient cash flow to support the loan amount requested, loan type requested does not match loan

Washington Area Community Investment Fund, Inc.

Ike Idan-Biney | Small Business Loan Officer | (202) 510–9949 | iidanbiney@wacif.org Branch locations: 2012 Rhode Island Ave, NE, Washington, DC 20018 www.wacif.org/what-we-do/small-and-micro-business-loans/

Lender mission: WACIF lends to small businesses to foster community wealth building, promote inclusive entrepreneurship, and provide access to capital products and services to underserved neighborhoods throughout the DC area.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products	Other Products
 Secured term loans: up to 18% Secured lines of credit: up to 18% 	 Small business	SBA microloans: up to	Equipment loans: up
	microloans: \$5,001-\$50k Small Business loans: \$50,001-\$150k \$150,001-\$250k	\$50k	to 18%

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
Personal Credit Score: Minimum 575 FICO score	Ineligible loan purposes as defined by
Business Credit Score: N/A	the US Small Business Administration
Personal Guarantee: Yes	SBA Microloans cannot be used to
Collateral: All business assets	pay existing debts or to purchase real estate
Number of Monthly Financial Statements: 36	
Years in Operation: 3	
Annual Revenue: \$100k+	
Other: 3 years of Federal Tax Returns	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

ADDITIONAL INFORMATION

Available language(s): English

Decision-making process: Local loan committee

Lender interests: Funding for projects in sectors like green/sustainable industries, childcare businesses, and home healthcare agencies

Reasons for rejection: Declining revenue and net income, lack of capability to repay proposed debt, lack of collateral

COMMUNITY BANK

Freedom Bank

Dan Marks | SVP-SBA Business Development Officer | (703) 667-4108 | dmarks@freedom.bank **Branch locations:** No DC branches; five branches in Northern Virginia. https://freedom.bank/smallbusinesslending

Lender mission: Dedicated Small Business Lending Division focusing on SBA 7(a) and 504 Loans.

PRODUCTS & SERVICES

Products & Interest Rates	Loans Offered	SBA Loan Products
Secured term loans	Small Business loans: greater than	• 7(a) Loans
Secured lines of credit	\$250k	• 504 Loans
Business credit cards		
Interest rates vary		

ELIGIBILITY & REQUIREMENTS

General Requirements ⁺	Ineligible Loan Uses‡
Personal Credit Score: N/A	N/A
Business Credit Score: N/A	
Personal Guarantee: Yes	
Collateral: Required	
Number of Monthly Financial Statements: Current YTD	
Years in Operation: 2	
Annual Revenue: N/A	
† Note: These are generally required.	‡ Items, industries, and/or purposes that are not eligible for financing

ADDITIONAL INFORMATION

Available language(s): English and Spanish

Decision-making process: Decisions are made centrally; loan approval is subject to full underwriting and loan committee approval

Lender interests: SBA 7(a) Loans

Reasons for rejection: Does not have cash flow, lack of experience, not enough liquidity

ADDITIONAL SMALL BUSINESS LENDERS

The following financial institutions also offer small business lending in Washington, DC. Although detailed information about the lenders listed below was not available for this guide, you can visit their website to learn more about their products and services. For suggestions and sample questions to ask when engaging any new lender, refer to Part One: Borrower Preparation of the Guide to Small Business Financing.

Anacostia Impact Fund	anacostiaimpact.com/borrowers
Bank of America	bankofamerica.com/smallbusiness/business-financing/
Capital One Bank	<u>capitalone.com/small-business-bank/financing/installment-loans/</u>
Citibank	online.citi.com/Us/ag/small-business-banking/lending
HSBC	<u>us.hsbc.com/fusion/</u>
JPMorgan Chase & Co.	<u>chase.com/business/</u>
TD Bank	td.com/us/en/small-business/loans-lines-of-credit/
United Bank	bankwithunited.com/business-banking
US Bank	usbank.com/business-banking/business-lending/business-loans
Sandy Spring Bank	sandyspringbank.com/business
Wells Fargo Bank	wellsfargo.com/biz/
Woodforest Bank	woodforest.com/Small-Business